# ServeWell CRM AMC software prizing in India

**Our is simple & cost-effective pricing models to grow your business (Our Mission)**

Suits every AMC Business small-mid size or large enterprises to try.
We urge our Customers to read the complete prizing page to know how they can onboard **Amc Management Software** ServeWell CRM for their business growth.

## BASIC
## Rs.6,480 INR

✓ **CRM**
✗ **TECHNICIAN APP**
✗ **SINGLE PAGE WEBSITE**
✗ **ONETIME PURCHASE** *(I.E. You Have To Purchase This Product Every Year With Same Amount)*

- **Subscription Based Billing** *(I.E. Same Fees Per Year)*
- GST 18% Exclusive *(Extra)*
- 500 Qty. Bulk Whatsapp API Free *(One Time)*

**Just pay same amount every year for your Business Growth. (same amount every year)**

- **Billing**
  Annually One Time Only *(No Monthly Billing)*
- **Payment Terms**
  Full Payment
- **Max Customers**
  5,000 *(For 5,000+ Rs.810 Per 1,000 Count)*
- **Package Includes**
  ✓ Complete Web CRM Software
  ✗ No Technician App
  ✗ No Single Page Website
- **Includes 1 Live Online Training, Technicial Support & Assistance Through Direct Call, Whatsapp, Advance Support Ticket System, Online Meeting & Email**

**RENEWAL**
**Rs.6,480 INR**
Per Year

## SUBSCRIPTION BILLING
## Rs.8,100 INR

✓ **CRM**
✓ **TECHNICIAN APP**
✓ **SINGLE PAGE WEBSITE**
✗ **ONETIME PURCHASE** *(I.E. You Have To Purchase This Product Every Year With Same Amount)*

- **Subscription Based Billing** *(I.E. Same Fees Per Year)*
- GST 18% Exclusive *(Extra)*
- 1,500 Qty. Bulk Whatsapp API Free *(One Time)*

**Just pay same amount every year for your Business Growth. (same amount every year)**

- **Billing**
  Annually One Time Only *(No Monthly Billing)*
- **Payment Terms**
  Full Payment
- **Max Customers**
  9,000 *(For 9,000+ Rs.810 Per 1,000 Count)*
- **Max Technicians App**
  35 *(For 35+ Rs.810 Per 10 Count)*
- **Package Includes**
  ✓ Complete Web CRM Software
  ✓ Technician App
  ✓ Single Page Website
  *(All In Sync With Each Other)*
- **Includes 1 Live Online Training, Technicial Support & Assistance Through Direct Call, Whatsapp, Advance Support Ticket System, Online Meeting & Email**

**RENEWAL**
**Rs.8,100 INR**
Per Year

## AMC BILLING
## Rs.13,500 INR

✓ **CRM**
✓ **TECHNICIAN APP**
✓ **SINGLE PAGE WEBSITE**
✓ **ONETIME PURCHASE** *(I.E. You Have To Pay Only AMC Charges Every Year)*

- **AMC Billing** *(I.E. Pay Software Amount Once And AMC Per Year)*
- GST 18% Exclusive *(Extra)*
- 1,500 Qty. Bulk Whatsapp API Free *(One Time)*

**Invest ones and save money on renewals for your Business Growth**

- **Billing**
  Annually One Time Only *(No Monthly Billing)*
- **Payment Terms**
  Full Payment.
- **Max Customers**
  9,000 *(For 9,000+ Rs.810 Per 1,000 Count)*
- **Max Technicians App**
  35 *(For 35+ Rs.810 Per 10 Count)*
- **Package Includes**
  ✓ Complete Web CRM Software
  ✓ Technician App
  ✓ Single Page Website
  *(All In Sync With Each Other)*
- **Includes 1 Live Online Training, Technicial Support & Assistance Through Direct Call, Whatsapp, Advance Support Ticket System, Online Meeting & Email**

**AMC**
**Rs.4,050 INR**
Per Year

# Whatsapp API Packages

**Whatsapp API Packages Cost : Own Mobile No. Delivery**

| Starter Package | Intermediate Package | Enterprise Package |
|---|---|---|
| 2,500 Qty | 5,000 Qty | 10,000 Qty |
| **Rs. 1,350** | **Rs. 2,250** | **Rs. 3,950** |
| Validity: 6 Months | Validity: 1 Year | Validity: 1 Year |

## Important Notes

- Delivery From Your Own Scanned Mobile Number.
- Keep Your Mobile Connected To Strong Internet Connection Range.
- Whatsapp Service Can Be Used Only For Transaction / Informative Purpose. Not For Marketing Promotion. (For Promotion Whatsapp Talk To Your Account Manager) We Would Suggest You To Send Whatsapp To Known Mobile Nos Only I.E Your Customers, Members Etc. Don't Use This Panel To Send To Random Or Unknown Data.
- You Can See Reply From Your Receiver And You Can Start The Chat Further.

## ServeWell CRM Addon Modules & Charges

**ServeWell CRM has multiple addon modules & features, its details and changes is given below**

Addon modules are addtional features, it is not mandetory customer can choose as per there usage & conveniance. each addon has different charges and it is excluded to crm subscription charges. You can choose anyone or more from below addons as per your usage & requirements.

**Note : Only 2 Addons can be activated / enabled with First time or New Purchase of CRM Software due to security & feasibility reasons.**
**After 35 days of usage you can addup multiple addons as per your needs.**

### 1. Service Call Image Upload Module (Only 2 Images)

~~Rs. 3,150~~
**Rs. 1,800 / Year**
(One Thousand And Eight Hundred Only)

**Description**

1. Service/Machine Photo Can Be Uploaded For Each Service Call By Technician App Or Backend Crm Only 2 Images Can Be Uploaded.
2. Addon Cost Is Rs. 1,800 (One Thousand And Eight Hundred Only) / Per Year

### 2. Dedicated Customer Login Webpage (Mobile Friendly)

~~Rs. 2,250~~
**Rs. 1,035 / Year**
(One Thousand And Thirty-Five Only)

**Description**

1. Get Professional Looking And Well Informed Dedicated Webpage For Your Customer With Your Company Name Link Where You Can Showcase Your Business Information Digitally.
2. Also Your Customer Can Login Into The Webpage And Get His/Her All The Necessary Details Like Future Service Schedule, Given Services, Spares, Payments Etc.
3. Along With This Register Complaint Or Service Call.

### 3. Smart Email Alerts - Keep Your Customers Informed Automatically

**Rs. 810 / Year**
(Eight Hundred Ten Only)

**Description**

1. Keep Your Customers Updated At Every Step Without Manual Effort.
2. The Smart Email Alerts Addon Automatically Sends Email Notifications To Your Customers For Important Updates Such As:
   - Service Call Booked
   - Service Call Completed
   - Status Updates And Important Transaction Alerts
3. **Why This Addon Is Useful**
   - Keeps Customers Informed And Confident
   - Reduces Follow-Up Calls And Confusion
   - Improves Your Companys Professional Image
   - Saves Staff Time On Manual Updates
   - Enhances Customer Communication And Transparency
4. Simple Communication. Better Customer Experience.

**Activate Smart Email Alerts And Ensure Your Customers Always Know Whats Happening With Their Service Requests.**

## 4. Enquiry Api Integration With Your Website, Indiamart, Justdial

**Rs. 810 / Per Year**
(Any One Platform)

**Rs. 1,800 / Per Year**
(All 3 Platforms)

**Description**

1. Get Api Script In Enquiry Module Which Will Save Your Enquiries Generated At Your Website, Indiamart & Justdial So That You Don't Need To Enter The Enquiry Again In Your System Manually.
2. Servewell Crm Enquiry Api Will Save Your Time And Increase Your Data Accuracy As It Fetches The Data Automatically.
3. Cost : Rs. 810 / Per Year / For Each (For Any Single) Platform.
4. Discount Cost For All 3 Platforms : Rs. 1,800 / Per Year / All 3 Platforms.

## 5. Uploading Existing Customer Data Through Excel

**Rs. 1,035 (One Time)**
(One Thousand Thirty Five Only)

**Description**

1. Provision To Upload Your Existing Customer Data On Our Solution Using Excel Import Feature.
2. Provide Us Your Customer Data In The Excel File As Per The Format Given To You.
3. Amount Of Rs. 1,035 / One Time (One Thousand Thirty Five Only) Will Be Incured.

## 6. Whatsapp Api

**Description**

1. Delivery From Your Own Scan Mobile No.
2. Keep Your Mobile No Connected To Strong Internet Connection Range.
3. Whatsapp Service Can Be Used Only For Transaction / Informative Purpose. Not For Marketing Promotion. (For Promotion Whatsapp Talk To Your Account Manager) We Would Suggest You To Send Whatsapp To Known Mobile Nos Only I.E Your Customers, Members Etc. Don't Use This Panel To Send To Random Or Unknown Data.
4. You Can See Reply From Your Receiver And You Can Start The Chat Further.

• **Starter Package : 2,500 QTY**
@ Price Rs. 1,350 (6 Months Validity)
• **Intermediate Package : 5,000 QTY**
@ Price Rs. 2,250 (1 Year Validity)
• **Enterprise Package : 10,000 QTY**
@ Price Rs. 3,950 (1 Year Validity)

## 7. Team Commission Module

~~Rs. 2,250~~
**Rs. 1,035 / Year**
(One Thousand Thirty Five Only)

**Description**

1. Automate Your Team Commission Management With Ease And Efficiency.
2. Get Features Like Automatic Commission Calculation Based On Predefined Criteria, Input Sale Conversion Details From Crm As Well As Technician App.
3. Automate Tedious Tasks, Reduce Errors And Motivate Your Team To Do More With Our Team Commission Module Also Grow Your Business.

## 8. Multi Year License Buy/Purchase Option Availablity

For 1st Year
**Rs. 13,500**
(Thirteen Thousand Five Hundred Only)

**Description**

1. You Can Also Buy The Crm License For Multi Year Options Which Can Save You Big Money (Scroll Down Below The Page For Complete Details).
2. **Normal License Purchase & Yearly Renewal Amount Calculation (Considering Renewal Amount Rs.4,050/Per Year)**
   - 1st Year = Rs.13,500
   - 2nd Year = Rs.17,550
   - 3rd Year = Rs.21,550
   - 4th Year = Rs.25,650
   - 5th Year = Rs.29,700
3. **Multi Year License Purchase Options Available**
   - For 2 Years = Rs. 14,850 (You Save Rs. 2,700)
   - For 3 Years = Rs. 17,280 (You Save Rs. 4,270)
   - For 4 Years = Rs. 19,180 (You Save Rs. 6,470)
   - For 5 Years = Rs. 22,500 (You Save Rs. 7,200)

## 9. Material Inward / Outward Tracking Module

~~Rs.2,250~~
**Rs 1,530 / Year**
(One Thousand Five Hundread And Thirty Only)

**Description**

1. This Module Will Help You To Track The Material Inward / Outward Movement Which Happens During Customer's Service Call.
2. This Module Is Useful For Industries Like It H/W, Cctv, Ro Etc Where Movement Of Materials Happen From Clients Place To Service Center Or Your Office Etc.
3. Multiple Times And Many Times We Don't Find Where The Material Exactly Lies During The Call. This Module Will Gives You The Location Tracking Of Materials For Each Service Call And You Will Know Where The Material Is Available At The Current Movement.

## 10. Call / Service Booking Allocation To Multiple Technicians Addon

~~Rs.1,350~~
**Rs 1,050 / Year**
(One Thousand And Fifty Only)

**Description**

1. This Addon Will Allow You To Assign A Call / Service To Multiple Technicians At A Single Time.Each Assigned Technician Can See The Call / Service Details In His Technician App.
2. This Addon Is Helpful For Businesses Where More Than 1 Technician Goes For Service Call And Do The Service At Client End.
3. Necessary Filters Also Available In Mis Report For The Same.

## 11. Lost Customers List Addon

~~Rs.1,530~~
**Rs 1,050 / Year**
(One Thousand And Fifty Only)

**Description**

1. Lost Customer Report Means Customers List To Whom Service Is Not Given Or Any Contact Done During Mentioned Timeline.
2. Boost Your Business Sale & Profit With This Add-On Report Enable This Add-On Report Today And Grow Your Business Sale And Increase Your Profit. It Is Simple To Activate And Delivers Real Value From Day One.
3. Stay Connected With Your All Customers Regulary With Service Automation To Smarter Tracking, This Add-On Is Built To Save You Time, Increase Efficiency, And Drive Higher Revenue.

## 12. Happy Code Module "Build Trust, Ensure Quality"

~~Rs.2,250~~
**Rs 1,800 / Year**
(One Thousand Eight Hundred)

**Description**

1. Want To Make Sure Your Customers Are Truly Satisfied After Every Service Call? With Our New Happy Code Module, You Can Now Get Real-Time Confirmation From Customers Only When They Are Happy With Your Service.

**How It Works**

1. After Every Service, A WhatsApp Message Is Sent To The Customer With A Unique Happy Code.
2. Customer Gives The Code To The Technician Only If They Are Satisfied With The Service.
3. Technician Enters The Code Into App To Close The Call Officially.
4. This Ensures Every Call / Job Is Done Properly, And Customers Are Genuinely Happy.

**Benefits / Advantages**

1. Builds Trust With Your Customers.
2. Ensures Better Service Quality By Technicians.
3. Adds An Extra Layer Of Professionalism To Your Business.
4. Tracks Service Completion With Customer Satisfaction Proof.
5. Shows Your Business Cares About Customer Experience.

**Start Using Happy Code And Take Your Service Quality And Customer Trust To The Next Level.**

## 13. Corporate Enterprise Equipments Assets AMC Manager Pro

**Rs 2,250/-Only**

Take Control Of Your Big AMC Projects Activate Corporate AMC Pro Today!

### Manage Big AMC Contracts With Ease

If You Are Serving Corporate Or Enterprise Clients With Hundreds Or Having Large Number Of Equipments Under AMC? Managing Such Large-Scale Contracts Manually Can Be Confusing And Time-Consuming.

**Our Corporate Enterprise Equipments Assets AMC Manager Pro Module Is Specially Designed For Businesses Like Yours Who Handle Bulk Equipment AMCs For Big Companies In Sectors Such As** *ACs, HVAC, CCTV, IT Hardware, UPS Batteries, Computers, Or Laptops, Pest Control, Water Dispensors, Photo Copier Machines* **, Etc**

1. **What This Module Does**
   - Lets You Easily Manage Corporate-Level AMC Contracts With Hundreds Or Thousands Of Equipments.
   - Automatically Generate Reminders And Reports For All AMC Equipments Under A Corporate Client.
   - Simplifies Technician Assignment, Call Tracking, And Service Follow-Ups For Each Item.
   - Reduces Manual Work And Eliminates Errors In Tracking Large Contracts.

## 14. Project Module - Manage Large Projects With Better Control

**Rs.3,510 / Per Year**

Handling Large Projects Or Corporate AMC Work With Multiple Equipments, Technicians, Materials, And Activities Can Become Difficult To Manage Manually.

### Manage Large Projects With Better Control

The Project Module In ServeWell CRM Is Specially Designed For Businesses Handling Big Installations, Bulk AMC Contracts, Corporate Service Projects, Or Long-Duration Work.

**Perfect For Industries Like:**
CCTV & Surveillance
Computer & Laptop Services
UPS & Battery Solutions
IT Hardware & Networking
Electrical & Maintenance Services
Industrial Equipment Services

1. **What This Module Helps You Manage**
   - **Project Checklist**
     Create A List Of Tasks Or Activities To Ensure Every Important Work Step Is Completed Properly.
   - **Material Budgeting & Consumption**
     Plan Required Materials In Advance And Track Actual Item Usage During Project Execution.

2. **Why You Should Add This Module**

- Perfect For Businesses Dealing With Corporate Bulk AMC Clients.
- Handle Multiple Equipments, Sites, Branches, Cities And Departments Under One Master Contract.
- Improve Service Quality And Contract Renewals.
- Save Hours Of Manual Tracking And Paperwork.
- Deliver Faster Response And Maintain Client Confidence.

**Grow Your AMC Business Smartly Upgrade Your ServeWell CRM With Corporate Enterprise Equipments Assets AMC Manager Pro And Manage Large Corporate Contracts Effortlessly. Make Your AMC Process More Organized, Professional, And Scalable.**

- **Project Expenses Tracking**
  Maintain Records Of Project-Related Expenses And Monitor Overall Project Costing.
- **Project Task Planning & Tracking**
  Track Technician Or Staff Working Hours And Monitor Manpower Usage Efficiently.

## The Smartest Investment for Your Business Growth

**See why building your own system is costly and how servewell CRM provides unbeatable value for future growth.**

### Why Choosing Us Is The Smartest Decision.

**When you join us, you invest in a platform that will grow your business. All future updates are free for our members.**

**Mobile App**
**Manage Your Business On The Go, Anytime, Anywhere, Right From Your Pocket.**

**AI-Powered Business Insights**
**Get Smart Suggestions On Sales, Popular Designs, And Revenue Growth Based On Your Data.**

**Dedicated Customer Portal**
**Allow Customers To Pre-Book Services, Track Work Status, And View Their History.**

**Legacy & Vast Customer Experience**
**We Build What You Need. Your Feedback Directly Shapes The Future Of Servewell CRM.**

### The Financial Reality: DIY Vs. Servewell CRM

**Thinking of building your own software? Here's a realistic cost breakdown.**

**WITHOUT Servewell CRM (DIY Approach)**

**Initial Development:₹80,000 - ₹1,25,000+**

**Why because servewell has many components CRM + Technician App + Customer Portal + Multiple Addons.**

**Cloud Server + Setup Fees:₹25,000 - ₹40,000+**

**Total Amount Approx:₹1,50,000+**

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**Annual Server/Maintenance:₹25,000 - ₹40,000+**

**Hidden Costs: No updates, no support, your time wasted on technical issues.**

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**With ServeWell CRM (Readymade Solution for your Business Growth)**

**Our offering is power packed, easy to use, very economical prizing solution with small renewal fees**

**Value: Includes all current & future features, mobile apps, AI, support, and server costs. You save over 90% and get a superior, always-improving product.**

**Focus on your craft, not on code. We handle the technology so you can grow your business.**

## Your Challenge Statement / The Key Problem Areas / The Difficulty-Obstacles List

We have listed below some of the Challenge Statement, The Key Problem Areas & The Difficulty-Obstacles List which our Idle Customers faces or experience before ServeWell CRM.

### 1. Wastage of Time on unproductive work

**Technicians / Staff doing lot of time waste activities or tasks on unproductive work like search, find, sort details which are present on unstructured mechanisms like multiple papers, excels files etc.**

### 2. No proper record keeping for important Business information

**No proper standardize record keeping or tracking mechanism for Customer Details, Payments, Complaints or Issues, Product or Contract details, Spare parts Installed Consumed.**

### 3. No tracking of Technicians & Staff Performance

**No recording, tracking & reviewing of Technicians / Staff Performance through standard mechanism which makes them accountable for their Job.**

### 4. No auto reminders for Customers periodic or regular services

**No auto reminders or scheduling mechanism in place for AMC Customers or NEW INSTALLATION Customers whom periodic services need to be given due to which Customers satisfaction is suffering.**

### 5. Profit leakage due to no tracking Spares Parts or Chemicals consumption

**No tracking & recording of Products, Spares Parts or Chemicals consumption where it is getting used or consume and it is leading to profit leakage.**

### 6. No tracking of Customer Complaints or Service Call and its overall status

**No standardization process or work flow in place for Customers Complaints or Breakdown Service Calls tracking in the Company. No idea about the status of Customers Compalints in the Company right from Customers Call Booking to Resolution and hence Customer satisfaction is suffering.**

### 7. Large dependency on Company Owner/Management for day to day routine operations

**Business Owner/Management dependency or involvement on day to day operations of business is huge & large because of which Company work getting delayed or efficiency is not upto the mark.**

### 8. Poor Documentation for Customers Invoices & Quotations

**No proper record keeping or data storage for Customers important Bills-Invoices, Quotations-Estimates which can be useful in future references and legal aspects.**

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### Modules of ServeWell CRM Software

- Customer Module
- Billing Module (GST & Non GST)
- MIS Report Module with Advance Filters
- Job / Call / Service & Complaint Tracking Module
- Advance Technician App
- Customer Product / Service Contract Module
- AMC Service & Contract Expiry Reminder Module
- Enquiry and Followup Tracking Module
- Bulk Email & Whatsapp Integration
- Expense & Technician Salary Module

- Spares Stock Tracking Module
- Technician Spares Issue Module
- Warranty Certificate
- Job Card / Service Report Print
- Training Kit For Team
- Dedicated Customer Login Webpage
- Technician Daily Attendance Tracking With Geo Location
- Machine / Service Image Upload
- Contact Book Module
- Purchase Module
- Customer Complaint Form
- Blacklist Customers Module
- Daywise Technician Schedule
- Paid Addon - Smart Email Alerts Addons
- Paid Addon - Material Inward / Outward Module
- Quotation Module
- Payment Installment/Pending Reminder
- GPS Tracker Module
- Multi-User Software For Access Right
- Training Videos and Help Manual
- Single Page Dynamic Website
- Team Commission Module
- Delivery Challan Module
- Webpage QR Module
- HR Module
- Send Bill & Call Job Print PDF Send through Whatsapp feature
- Change Display Theme - Dark / Light Mode
- Color Coding for Customers
- Paid Addon - Lost Customers Report
- Paid Addon - Happy Code Module

## Advantages & Benefits of ServeWell CRM - For your Business Growth

- Save Your Valuable Time
- Make Powerful Relationship With Customers
- Increase More Sales and Hold On Existing Customers
- Timely Money Recovery
- Increase AMC Contract Renewals
- More Productive Staff
- Increase On-time Customer Services
- Increase Customer Satisfaction
- Grow Your Business Month-on-Month (Revenuewise-Customerwise-Servicewise)
- Reduce Stationery & Paper Cost
- No Dependency on Staff or any Person
- Reduce Enquiry Leakage
- More Service Calls Complete from Technicians
- Minimize Your Operational Costs and Grow Your Organizational Capability

## Terms & Conditions:

- Software Training: Both Packages Cost Also Involves 1 Live Online Training Session Of Software For Your Team With Our Support Department. And 1 Followup Or Feedback Call Session After Training Is Available. There Is Also Help Manual Or Training Guide Available In Software Itself From There You Can Understand Software Functionalities. Any Additional Training Session Would Be Chargable.
- Customization Charges Extra: Software Charges Are For The Work Or Scope Statement Mentioned Above Only And If Any Major Or New Requirements Are Given Then Charges For The Same Will Be Additional And It Will Be Pre-Informed.
- Payment Terms: Company Has The Right To Stop The Software Services If Payment Not Received Within Mentioned Payment Terms.
- Money Back Guarantee: If Found Our Solution Not Satisfactory. We Will Return Your 75% (Seventy-Five Percent) Of Your Money (Cutting GST Amount) Within Span Of 30 Days.
  Money Back Guarantee Policy Valid Only Within Working 21 Days After Software Delivery And For Valid Technical Points Or Concerns.(Example Failing To Provide On Time Services, Not Responding To Your Query, Software Not Working, Found Any Bug Or Error In The Solution, Missing Any Feature Which Is Not Available In Your CRM But Mentioned In The Proposal.).Only CRM's 75% Package Amount Excluding GST Value Will Be Refunded. Any ADDONS Activated No Amount Will Be Refunded. Addons Activated Amount Will Not Be Refunded.
- Software Delivery Time: Software Will Be Delivered Within 3 Business Working Days With All Working Modules. Not Customization (If Any)
- After Sale Support: We Have Multiple Channels For Providing Support. You Can Get In Touch With Us To Direct Call ,

Remote Access Using Anydesk, WhatsApp Send Your Issues On WhatsApp, Dedicated Account Manager For Handling Your Issues, Support Email Send Your Issues On Our Support Email.

- Uploading Existing Customer Data Through Excel Service (Charagable Service) : We Do Have Provisions To Upload Your Existing Customer Data On Our Solution Using Excel Import Feature. You Have To Provide Us Your Customer Data In The Excel File As Per The Format Given To You By Our Technical Team. This Proces Requires Minimum 3 Days And It Is Premium Paid Service.
  Additional Amount Of Rs.1,035(One Thousand Thirty Five Only) Will Be Incured.
- AMC Renewal & CRM Access : If CRM Software Is Not Renewed Before AMC Renewal Expiry Date, The Software Access Will Be Restricted Stopped From Server Provider & We Will Not Be Responsible For Data Loss After Server Expiry.
- Any Dispute : Any Dispute In Between ServeWell CRM & You, Ownership Of Source Code And Its Intellectual Property Rights Will Be The Property Of ServeWell CRM & Will Not Be Handedover To Client In Any Circumstances.
- Customer Data Return Policy : Company Has The Responsibility To Provide You The Details Like Customer Details, Product & Contract Details, Expiry Reminder Details, Service Reminder Details In Excel Format Within Then Span Of 1 Month Without Any Obligations & Conditions And No Additional Payment Will Be Taken From You (Free Of Cost) If You Want To Discontinue Our Services Due To Any Conditions.
  Also There Is A Functionality In CRM, Super Admin User Can Do Excel Export Of Customer Details At His Own End.
- Non Disclousure Agreement : We As A Company Won't Inform Or Disclose Anybody About The Usage Of Your CRM Software Or Share The Customer Details To Anyone At No Cost. We Abide By This Condition Henceforth. Complete CRM Has Bank Level Data Encryption & Advance Security Alogithms Which Makes Sure Your Valuable Data Is Safe Everytime.
- Payment Refund Policy : No Payment Will Be Refundable In Any Circumstances After Mentioned Money Back Guarantee Period I.E 21 Days After Software Delivery.

## SERVEWELL CRM AMC CHARGES INCLUDES

- Cloud Server Charges: Online Cloud Hosting Charges Of The Software
- Auto Database Backup: We Take Regular Backup Of Your Database So That You Never Loose Your Crucial Data
- Virus & Security Scan: Security SSL Certificate Patches Making Sure Your Data Is Safe All Time
- New Updates & Modules: New Software Modules & Updates Making Your Business Grow For The Future
- Technical Support & Assistance: Any Support Or Help You Need Over The Time
- Training: Training To Your New Staff Or Existing People If They Need Any
- Bug Fixes Or Updates: Error Resolve Or Fixes Rarely If Any
- Research & Development In Software: R&D Considering The Latest Happenings In The Industry
- Performance Upgrade: Making Our Solutions Best As Much As Possible

## Frequently Asked Questions

### Do You Provide The Demo Of Servewell CRM?

Yes, We do provide ServeWell CRM Demo FREE Of Cost. You have to call our offcial Call Center Number: +91 9423964353 and provide your basic details. You will be provided FREE Of Cost Trial period Demo after analysing your Business requirements.

### How Safe Is My Data?

All the data is stored in MD5 Hash Encrypted Format using Bank-level data security measures. We have an advanced Comodo SSL Certificate install on our Cloud Servers which make sure the data transmission is done using Encrypted Channel. We have strong Authentication process on Login making sure only authorize person do Login. Complete Log is maintained on Database for major Transactions.
Read more about our Security Terms & Policies here click here

## How Is The Database Backup Policy ?

We have a state-of-the-art Cloud Server Infrastructure which is been handled by a team of specialist professionals. Your data is being backed up very regularly using Advanced Backup Tool from USA Codeguard Software. Your data is backed up at the World's No. 1 Webservice provider Amazon AWS Server
Read more about our Security Terms & Policies here click here

## How Strong & Powerful Is Your Cloud Server?

Our CRM is hosted on very powerful Cloud Hosting Infrastructure from World Class Hosting Service provider with high end technical configurations from 6+ CPU Cores, 6+ GB RAM with 100GB+ Storage Capacity which gives you faster and better Software experience even multiple users using the solutions simultaneously.
Read more about our Security Terms & Policies here click here

## Where Is The Location Of Your Cloud Server?

Our Cloud Servers are located at Mumbai Maharashtra. The Financial Capital of India. We have a team of specialists who take care of Server Infrastructure. The agencies are experienced and are currently the World Class Service provider in their domain. We host are our Clouds at Endurance International Group.(One of the World's Top Class Hosting Provider)

## Do You Provide Any Assistance In Uploading Our Existing Data?

We do have provisions to upload your existing Customer data on our solution using Excel Import feature. You have to provide us your Customer data in the Excel File as per the format given to you by our Technical Team. This proces requires minimum 3 Days and it is premium paid service. Additional amount of Rs.810 (Eight Hundred & Ten Only) will be incured.

## Can I Use The Software Offline, When There Is No Internet?

No, Software will not work if there is no Internet. It is cloud base Software and it requires Internet always.

## What Are Plus Point Or Benefits Of Buying Servewell CRM And Why Not Other CRM Solutions Available In The Market ?

We differentiate ourselves from other solution providers for many reasons. To highlight some points are Simplicity, our solutions is very simple and can be operated by any normal individual with basic Computer knowledge. Low cost, Our product cost is very low compared to others. We have done complete market survey for this. Customizable, We can provide you customisation as per your need. Support, Dedicated Support Team to take care of your issues.

## Do You Provide Customization Or Some Changes As Per My Business Need?

Yes. We are open for customizations or changes in CRM Software. You need to have a discussion with our service team regarding the same. Depending on the customizations or changes required we have categorize changes in 3 Category as, Free, Basic, Medium & Hard.
As per category we have standardize prizing of customization work which are as below

# Free Customizations

#Basic Level Customization Packages :
Basic Level-1 : Rs.540 / Per Year
Basic Level-2 : Rs.810 / Per Year
Basic Level-3 : Rs.1,050 / Per Year

#Medium Level Customization Packages :
Medium Level-1 : Rs.1,530 / Per Year
Medium Level-2 : Rs.1,800 / Per Year
Medium Level-3 : Rs.2,250 / Per Year

## If I Need Any Help And Assistanct So How Do You Provide Support & Help?

We have the professional & dedicated customer support executives and managers to help our esteemed Customers (We are your partner for growth).
Multiple Support Channeles are,
>> Separate Dedicated Account Manager for you
>> Direct Call on support number
>> Remote access using Ultraviewer or Anydesk
>> Dedicated WhatsApp account for support so that you can chat and send your issues on WhatsApp,
>> Support Email
>> Advance Ticket & Complaint Management System (You can track all your tickets in your CRM only. No need to call)

### Contact details Customer Care / Support (Level 1)

+91 84214 98162

### Support (Senior Escalation Level 2)

#Advance Level Customization Packages :
Advance Level-1 : Rs.3,150 / Per Year
Advance Level-2 : Rs.3,510 / Per Year
Advance Level-3 : Rs.4,050 / Per Year

+91 94239 64353 (Prior appointment)
Timing: 12am to 6pm
Support Mode (Live call, SMS, Whatsapp, Gmeet, Zoom, Email)

### Support Director Escalation Level 3

(Chargable) (Live call, SMS, Whatsapp, Gmeet, Zoom, Email)

## Have More Questions?

If you have any other questions which is not mentioned above or of different nature, You can call our Support Team Manager on +919423964353 from 10.15 AM - 8PM

## ServeWell CRM Onboarding Page Download

Plz download the ServeWell CRM Onboarding Page here,

Click here to Download

## Multi Year License Buy/Purchase Option Availablity

You can also buy the CRM license for multi year options which can save you big money (Check below the maths !),

# NORMAL LICENSE PURCHASE & YEARLY RENEWAL AMOUNT CALCULATION (Considering Renewal Amount Rs.4,050/Per Year)
1st YEAR = Rs.13,500
2nd Year = Rs.17,550
3rd Year = Rs.21,550
4th Year = Rs.25,650
5th Year = Rs.29,700

# MULTI YEAR LICENSE PURCHASE OPTIONS AVAILABLE :
For 2 Years = Rs.14,850 (You save Rs.2,700)
For 3 Years = Rs.17,280 (You save Rs.4,270)
For 4 Years = Rs.19,180 (You save Rs.6,470)
For 5 Years = Rs.22,500 (You save Rs.7,200)

## TRIPLE GUARANTEE FOR YOU !
## Grow your business...Use annual maintenance contract software & field service management software

ServeWell CRM is India's best amc management software and Field Service Management Software that only believes in growth. We believe it is not just a software but your business growth engine. And we have done it successfully for 500's of Customers Pan India from last 5+ Years. We consider ourselves as growth partner for our customers and constantly enhance our software for amc management. You get our full guarantee of reliable support, innovative solutions and strategies to serve your annual maintenance contract customer well thats why we named it, ServeWell CRM.

1
Increase in Revenue

2
More Satisfied Customer

3
Growth in AMC Business

## Start Serving Your AMC Customers Smarter Better And Faster

You are just a phone call away for your Business growth. Call Now

+91 9423964353

Quick Demo | Packages | Contact Us

### Best Suitable Industries

- Annual Maintenance Contract Management Software
- Water Purifier Service Software
- Computer, Laptop & IT Hardware
- Complaint Management Software
- Air Conditioners (A/C) & HVAC
- Pest Control Management Software
- CCTV & Security Systems
- Inverter UPS And Battery
- Generator Backup
- Medical / Industrial Equipment
- Fire Safety Service Provider
- Electronic Home Appliance Services
- Solar Panel Service Provider
- Elevator & Lift Maintenance
- Field Service Management

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- Features
- Benefits
- Quick Demo
- Pricing
- Blog
- AMC Challenges
- Customers
- Sitemap
- New Updates
- Security
- Case Studies
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- Contact Us
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### Features

- Customer Module
- Customer Product / Service
- Payment Tracking Module
- Service & Complaint Tracking
- Advance Technician App
- AMC Service & Expiry Reminders Module
- Spares Stock Tracking Module
- Enquiry-Followup & Quotation





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